

Marketplace Choice Members - 4th QUARTER 2015

Iowa Well Plan (IWP) and Marketplace Choice Plan (MPC)

EXCEPTION TO POLICY REQUESTS

MONTH	PLAN	CATEGORY	OUTCOME	COUNT
October	IWP	Non-Covered Service	Approved	1
	IWP	Pharmacy	Approved	1
			Denied	3
November	IWP	Non-Covered Service	Approved	2
	IWP	Pharmacy	Denied	3
	IWP	Claim	Pending	1
December	IWP	Non-Covered Service	Approved	3
			Denied	2
			Withdrawn	1
			Pending	1
	IWP	Pharmacy	Denied	5
			Pending	1
TOTAL EXCEPTIONS				24

PENDING MEMBER APPEALS

MONTH	PLAN	CATEGORY	COUNT
October	IWP	Claim	4
	IWP	Pharmacy	1
	IWP	Contributions/Premiums	25
	MPC	Contributions/Premiums	14
November	IWP	Contributions/Premiums	3
	MPC	Contributions/Premiums	2

December	IWP	Contributions/Premiums	9
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TOTAL APPEALS			58
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